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SEP 30 2004

## TRANSMITTAL OF FORMAL DRAWINGS

Docket No.  
EN999079

In Re Application Of: Russell F. Gloor

Application No.	Filing Date	Confirmation No.	Examiner	Customer No.	Group Art Unit
09/439,310 ✓	11/12/1999		Reagan, James A.		3621

Invention: BUSINESS METHOD FOR QUALITY ASSURANCE OR SERVICES

Address to:  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Transmitted herewith are:

1 sheets of formal drawing(s) for this application.

☒ Each sheet of drawing indicates the identifying indicia suggested in 37 CFR Section 1.84(c).

Signature

Jack P. Friedman  
Reg. No. 44,688  
Schmeiser, Olsen & Watts  
3 Lear Jet Lane, Suite 201  
Latham, N.Y. 12110  
(518) 220-1850

Dated: 08/09/2004

I certify that this document and attached formal drawings  
are being deposited on \_\_\_\_\_ with the  
U.S. Postal Service as first class mail under 37 C.F.R. 1.8  
and addressed to the Commissioner for Patents, P.O. Box  
1450, Alexandria, VA 22313-1450.

Signature of Person Mailing Correspondence

Typed or Printed Name of Person Mailing Correspondence